

# FINANCIAL AID OFFICE UPDATE

## January - May 2012



### Financial Aid Assistance is available during the following hours:

#### Financial Aid Reception Desk

- The Financial Aid Reception Desk is open during the following hours each day.
  - 8 a.m. till 5 p.m. (Monday – Thursday)
  - 8 a.m. till 12 noon (Friday)

The receptionist is available to answer general questions and receive documentation that has been requested from students.

#### Financial Aid Representatives

- Financial Aid Representatives are available to meet individually with students during the following hours each day.
  - Wilkes Campus: 9 a.m. till 11 a.m. (Monday & Tuesday); 2 p.m. till 4 p.m. (Wednesday & Thursday)
  - Ashe Campus: 8:30 a.m. till 4:30 p.m. (Tuesday & Wednesday)
  - Allegheny Center: Alternating Mondays - Call 336-838-6462 to confirm which dates a representative will be at the Allegheny Center.

To minimize waiting time, it is recommended that students contact the financial aid office at 336-838-6144 to schedule an appointment. Due to the large number of financial aid applications being received, the staff is only available to meet during the designated periods listed above so that all other time may be committed to processing and finalizing financial aid awards for students.

#### FAFSA Application Assistance

In order to apply for financial aid, students must complete the Free Application for Federal Student Aid (FAFSA). Students who would like to receive FAFSA application assistance from a WCC financial aid representative will need to attend a FAFSA Information Session. Students must register in advance for a FAFSA information session with Lana Younger at 336-838-6144 or [lane.younger@wilkescc.edu](mailto:lane.younger@wilkescc.edu) a minimum of 3 business days prior to a session. Go to [www.wilkescc.edu/financialaid](http://www.wilkescc.edu/financialaid) to view a FAFSA Information schedule. Anyone planning to attend a session should plan to bring the following documentation:

- 2011 tax return (and parents' tax return if applicable)
- 2011 W-2's (and parents' W-2's if applicable)
- Any additional verification of income that was earned by his/her family in 2011
- Please note: Anyone needing assistance with completing the FAFSA application for either spring semester 2012 or summer term 2012 will also need to bring 2010 documentation (tax returns, W-2's, and any additional verification of income that was earned by his/her family in 2010).

#### Please Note:

#### Financial Aid Deadlines

The following **FAFSA application deadlines** have been established for 2012: **2012 Summer Term: May 1, 2012; 2012 Fall Semester: May 15, 2012; 2013 Spring Semester: November 1, 2012.** A link to additional important deadline information is available at [www.wilkescc.edu/financialaid](http://www.wilkescc.edu/financialaid).

Students needing to complete the FAFSA application can apply online at [www.fafsa.ed.gov](http://www.fafsa.ed.gov) and may receive assistance with completing the FAFSA application by contacting 1-800-4-FED-AID or 1-800-433-3243.

#### Reminders

- **Spring 2012 Enrollment:** Students who completed the FAFSA application by the November 1 deadline and did not receive an award letter by December 21 should meet with a financial aid representative on January 4.
- A student who applied for financial aid for spring semester 2012 on December 21 or later should see a representative after February 15 to review the status of his/her application.
- Students who did not complete a FAFSA application by the applicable deadline will be responsible for payment of tuition and fees as well as purchasing books & supplies prior to the first day of classes. Late applicants will have the option to apply for a tuition payment plan. Additional details concerning the tuition payment plan are available through the Business Office or the college website at [www.wilkescc.edu/businessoffice](http://www.wilkescc.edu/businessoffice). FAFSA applications submitted after the deadline dates will still be processed and aid awarded to those students that are eligible. However, due to the large volume of applications received, late applications cannot be processed until after the start of a semester/term, which is why late applicants must initially pay their tuition, fees, books & supplies or set up a payment plan.

